

Tired of **juggling** schedules?

Schedules  
and  
Tours

Vacations

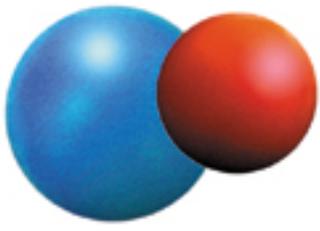
Paper  
Calendars

Spread-  
sheets

E-mail  
&  
Fax

**Personnel Scheduler +**  
Work Force Scheduling Software

 **TAG INC.**  
Telecom Assistance Group, Inc.  
1991



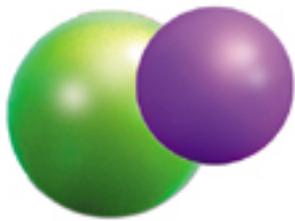
# PS+ is a Software Application specifically designed to assist in the scheduling of Telephone Industry Personnel

## Individual Vacation Schedule

- ▶ Easy administration of daily vacation scheduling
- ▶ Automatic application of contractual vacation rules
- ▶ Tracks employee's vacation statistics
- ▶ Automatically backfills unscheduled vacation

## Group Vacation Schedule

- ▶ Full 16 month vacation calendar view
- ▶ Displays entire group's vacation and holiday status in one view
- ▶ Highlights over-scheduled and wish list days



# PS+ eliminates older scheduling tools and methods - paper calendars, spreadsheets, e-mail/o-mail, and manual distribution

## Weekly Schedule

- Automatically "populates" schedules weekly, quarterly or for the year
- Automatically rotates technicians into out-of-hours tours
- Incorporates vacations into the work schedule
- Tracks changes by "issue" number

Personnel Scheduler+ Weekly Scheduling

Week Ending: 08/18/2001    Prev/Week:    Save    Undo    Redo    Populate    Issue    Print    Move Tech    Del All Unl  
 002    Ctr Grid    Man Edit    Del Req

| Technician         | Title | DORAD | Location | S  | M  | T  | W  | T  | F  | S  |
|--------------------|-------|-------|----------|----|----|----|----|----|----|----|
| Adams, Marie       | SPT   | SPT   | 88001147 | 52 | 52 | 52 |    |    | 52 |    |
| Berkley, Doug      | SPT   | SPT   | 88001147 |    | 52 | 52 | 52 | 52 |    |    |
| James, Rebecca     | SPT   | SPT   | 88001073 | 52 |    |    |    |    |    |    |
| Johnson, Suzanne   | BLK   | BLK   | 88001073 | 52 |    |    |    |    |    |    |
| Mackey, Pat        | SPT   | SET   | 88001073 |    |    |    |    |    |    | 52 |
| Smith, Joe         | SPT   | SPT   | 88001073 |    |    |    |    |    |    | 52 |
| Recigalupo, Mindy  | SPT   | ROU   | 88001073 |    |    |    |    |    |    | 52 |
| Kunkle, Robert     | SPT   | SPT   | 88001073 |    |    |    |    |    |    | 52 |
| Hesley, Rosemary   | BLK   | BLK   | 88001073 | 52 | 52 | 52 | 52 | 52 |    |    |
| Gonzales, William  | BLK   | BLK   | 88001073 | V3 | V3 | V3 | V3 | V3 |    |    |
| Rudolph, Catherine | BLK   | NCV   | 88001073 | EP | 52 | 52 | 52 | 52 |    |    |
| Hanover, Scott     | BLK   | BLK   | 88001073 | 52 | 52 | 01 | 52 | 52 |    |    |
| Walls, Peter       | BLK   | BLK   | 88001073 | 52 | 52 | 52 | 52 | 52 |    |    |
| Larus, Christopher | BLK   |       | 88001073 | 52 | 52 | 52 | 52 | 52 |    |    |
| Fremont, Angela    | SPT   | SPT   | 88001073 | 52 | 52 | 52 | 52 | 52 |    |    |
| Post, Abigail      | SPT   | AJR   | 88001073 | 52 | 52 | 52 | 52 | 52 |    |    |

| Technician      | Title | RSP | Loc Prof1 | Loc Prof2 |
|-----------------|-------|-----|-----------|-----------|
| Mackey, Pat     | SPT   | 4   | 88001147  |           |
| Smith, Joe      | SPT   | 3   | 88001147  |           |
| Kunkle, Robert  | SPT   | 1   | 88001073  |           |
| Hesley, Rose    | BLK   | 5   | 88001073  |           |
| Larus, Chris    | SPT   | 50  | 88001073  |           |
| Fremont, Angela | SPT   | 2   | 88001073  |           |
| Post, Abigail   | SPT   | 12  | 88001073  |           |
| Hare, Joshua    | SPT   | 8   | 88001073  |           |
| Gonzales, Will  | BLK   | 4   | 88001073  |           |
| Rubblin, Cathy  | BLK   | 1   | 88001073  |           |
| Hanover, Scott  | BLK   | 10  | 88001073  |           |
| Walls, Marie    | BLK   | 9   | 88001073  |           |
| Berkley, Doug   | BLK   | 5   | 88001073  |           |
| James, Rebecca  | BLK   | 2   | 88001073  |           |
| Johnson, Sue    | SPT   | 7   | 88001073  |           |
| Smith, Joseph   | SPT   | 11  | 88001073  |           |

Legend: 52=0800s-0430p

Scheduling Statistics:

| Location |       |     | Technicians |       |       |     |
|----------|-------|-----|-------------|-------|-------|-----|
| Req      | Filed | Unf | Total       | Avail | Sched | Out |
| 30       | 24    | 6   | 18          | 17    | 17    | 1   |

- O.T. module uses training, location and O.T. history to select technicians for callout
- Tracks overtime O.T. credit

## Overtime Schedule

Personnel Scheduler+ Technician Overtime Information

Done    Edit    Print    Week Ending: 08/18/2001    RefRun

2000    2001    2002

| Technician         | Pager Number   | FIN  | OT Credit | SUN | MON | TUE | WED | THR | FRI | SAT |
|--------------------|----------------|------|-----------|-----|-----|-----|-----|-----|-----|-----|
| Adams, Marie       | (800) 555-0505 | 5679 | 0.0       | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Berkley, Doug      | (800) 555-0505 | 7178 | 0.0       | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| James, Rebecca     | (800) 555-0505 | 0493 | 0.0       | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Johnson, Suzanne   | (800) 555-0505 | 4143 | 0.0       | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Mackey, Pat        | (800) 555-0505 | 1586 | 1.00      | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Smith, Joe         | (800) 555-0505 | 7004 | 1.00      | Y   |     | Y   | Y   | Y   | Y   | Y   |
| Recigalupo, Mindy  | (800) 555-0505 | 8630 | 1.50      | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Kunkle, Robert     | (800) 555-0505 | 6339 | 2.00      | Y   |     | Y   | Y   | Y   | Y   | Y   |
| Hesley, Rosemary   | (800) 555-0505 | 7215 | 3.00      | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Gonzales, William  | (800) 555-0505 | 7878 | 11.00     | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Rudolph, Catherine | (800) 555-0505 | 5402 | 11.75     | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Hanover, Scott     | (800) 555-0505 | 1035 | 12.50     | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Walls, Peter       | (800) 555-0505 | 1458 | 33.50     | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Larus, Christopher | (800) 555-0505 | 6552 | 33.75     | Y   | Y   |     | Y   | Y   | Y   | Y   |
| Fremont, Angela    | (800) 555-0505 | 2568 | 51.25     | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Post, Abigail      | (800) 555-0505 | 7731 | 61.75     | Y   | Y   | Y   | Y   |     | Y   | Y   |
| Hare, Joshua       | (800) 555-0505 | 6012 | 81.00     | Y   | Y   | Y   | Y   | Y   | Y   | Y   |
| Martin, Fisher     | (800) 555-0505 | 1402 | 197.75    | Y   |     | Y   | Y   | Y   | Y   | Y   |



PS+ connects people, job locations and work by THE RULES

## Features ▼

- Automatically generates Work Schedules
- Automatically accounts for vacations and holidays
- Automatic wish listing of unfilled vacation requests
- Overtime and Callout Processing Module quickly finds a technician with the right training at the right location
- Direct output to APS-2000 (Automatic Paging System)
- Central Office (CO) WFA/DI output formats
- Outside Plant (OSP) WFA/DO output formats
- Excel Export
- Windows point and click technology
- Consolidates scheduling information into one program

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**Call 800-824-7005**  
for a demonstration of  
Personnel Scheduler (PS+)